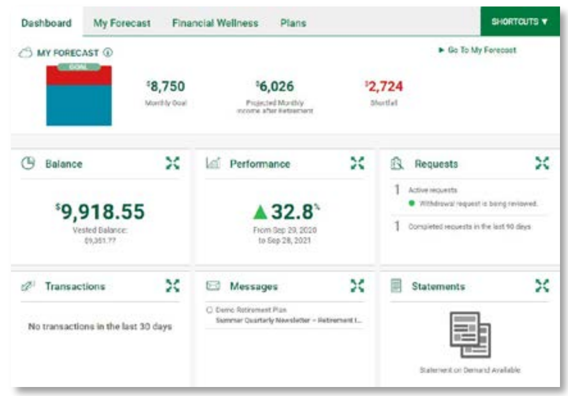
Accessing Your Account

By Web or Phone

COUNTRYBusinessRetirement.com

Whenever you want and wherever you are, you can view the details of your retirement account. Take advantage of retirement readiness tools, get access to relevant and accurate information, and easily perform your desired transactions.



PARTICIPANT SERVICE CENTER

Want to change your password? Revise your portfolio? Make elections? Questions on your accounts? One toll-free call puts you in touch with our highly skilled benefit specialists. Call **855-805-2971** Monday through Friday, 7 a.m. to 7 p.m. CST.

Step-by-Step Instructions

COUNTRYBusinessRetirement.com

- Step 1: Go to **COUNTRYBusinessRetirement.com**. Select *Login* and *Participant Access*.
- Step 2: Enter your username (initially your Social Security Number).
- Step 3: Enter your password (initially **MMDDYYYY** of your date of birth). You can change your password once you're logged onto the site.
- Step 4: Click the *Sign In* button (this will bring you to *Dashboard*).

TOP WEB FEATURES

- Rebalance your portfolio
- Transfer money between investment options
- Change your future contributions allocation
- Update your personal information
- Link to investment information
- View and download transaction history
- Balances viewable by funds or contribution source
- View a summarized description of your plan's details
- Monitor your retirement goals
- Request eStatements

Note: Website and telephone transfer requests made by 3 p.m. CST will be processed on that business day. Requests received after 3 p.m. CST will be processed on the next business day.